

Welwyn Garden City Music Society
performing as
Welwyn Garden City Orchestra & Chorus

Terms and Conditions for On-Line Season Ticket sales

Tickets

The Welwyn Garden City Music Society will supply season tickets for its forthcoming concerts ordered from the Society's website: www.wgcms.org.uk Tickets will be sent by post to the billing address of the cardholder. Season tickets are valid for the three main concerts stated on the tickets. They are not valid for our autumn fund-raising concert.

Offer of Season Tickets

Season tickets will be offered for sale on-line for three months from 1st September to 30th November each year.

Ticket Price

The ticket price is £33 giving a significant discount on the normal ticket price for 3 concerts. Non-attendance at any of the specified concerts does not give a right to reimbursement.

Postage Costs

Postage cost of 65p per order will be automatically added to all on-line season ticket orders.

Payment

Payment is by credit or debit card accepted by Nochex who provide the Society with Merchant Services. WE DO NOT SEE OR HOLD YOUR CREDIT CARD DETAILS.

Delivery

Season tickets will be sent by post to the billing address of the cardholder and should normally arrive within 7 days of ordering. Tickets can be set aside for collection at the door. Telephone 01707 391224 to ensure your tickets are reserved for collection.

Cancellation

You have fourteen days from the day you order your tickets to cancel your order for a full refund. Where tickets have been ordered less than 14 days before the first valid concert, **the right to cancel ends on the day of the concert.**

Notice of cancellation must be given, postage paid, enclosing the return form and the returned tickets to:

Welwyn Garden City Music Society,
8, Beechwood Close,
Hertford,
Herts. SG13 7HW.

to reach us by the date of the concert if possible,

or:

Notified in writing, by e-mail to: sales@wgcms.org.uk

All tickets from a cancelled order must be returned postage paid to the above address as proof of non-use within 14 days from the date of notification.

Reimbursements will be made to the purchasing card account within 14 days of the return of tickets.

11/07/18