

Welwyn Garden City Music Society
performing as
Welwyn Garden City Orchestra & Chorus

Terms and Conditions for On-Line Ticket sales

Tickets

The Welwyn Garden City Music Society will supply tickets for its forthcoming concerts ordered from the Society's website: www.wgcms.org.uk Tickets will be sent by post to the billing address of the cardholder. When there is insufficient time for the tickets to be delivered by post, namely on or after the Wednesday before the advertised date of the concert, then the purchaser must telephone 01707 391224 to make arrangements to collect the tickets at the door.

Offer of Tickets

Tickets will be offered for sale on-line from when they become available until the day before the advertised date of the concert.

Ticket Price

The ticket price is advertised on flyers & posters, stated on the website and may vary for different concerts.

Postage Costs

Postage cost of 80p per order will be automatically added to all on-line ticket orders regardless of the method of delivery.

Payment

Payment is by credit or debit card accepted by Nochex who provide the Society with Merchant Services. WE DO NOT SEE OR HOLD YOUR CREDIT CARD DETAILS.

Delivery

Tickets will be sent by post to the billing address of the cardholder after they become available and should normally arrive within 7 days of ordering. Tickets ordered on or after the Wednesday before the advertised date of the concert will be set aside for collection at the door. Telephone 01707 391224 to ensure your tickets are reserved for collection.

Cancellation

You have fourteen days from the day you order your tickets to cancel your order for a full refund. Where tickets have been ordered less than 14 days before the concert, **the right to cancel ends on the day of the concert.**

Notice of cancellation must be given, postage paid, enclosing the return form and the returned tickets to:

Welwyn Garden City Music Society,
8, Beechwood Close,
Hertford,
Herts. SG13 7HW.

to reach us by the date of the concert if possible,

or:

Notified in writing, by e-mail to: sales@wgcms.org.uk

All tickets from a canceled order must be returned postage paid to the above address as proof of non-use within 14 days from the date of notification.

Reimbursements will be made to the purchasing card account within 14 days of the return of tickets.

04/09/21